

## 4 | 2017 Service Initiatives

To develop the 2017 Annual Service Plan, YRT/Viva assessed the net cost per passenger and the capacity demand for all services (**Appendix B**), and identified routes that York Region is subsidizing three to four times the average fare per passenger. The assessment included TTC routes operating in York Region, Dial-a-Ride services, High School Specials, and GO Shuttles.

The following sub-sections outline the 14 service initiatives proposed for 2017. The initiatives are listed and summarized in **Table 6**.

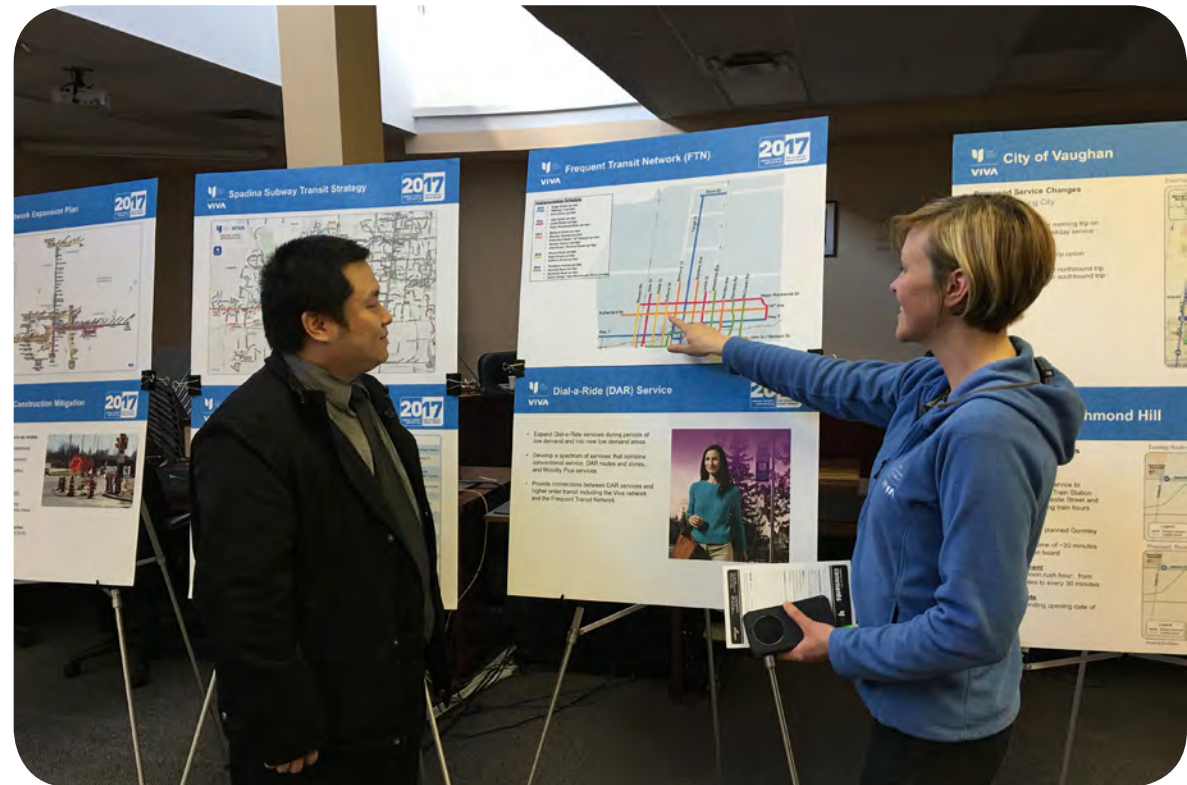


Table 6: Summary of 2017 Service Initiatives

| Municipality           | Route                                             | Proposed Service Change                                                                                                                                                                                                            | Page |
|------------------------|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| Vaughan                | 23 – Thornhill Woods                              | <ul style="list-style-type: none"> <li>&gt; Discontinue service after 10 p.m. due to low demand</li> <li>&gt; Realign rush hour service north of Rutherford Road to provide service along the local road network</li> </ul>        | 26   |
| Richmond Hill          | 244 – Beaver Creek Shuttle                        | <ul style="list-style-type: none"> <li>&gt; Discontinue service due to low ridership</li> </ul>                                                                                                                                    | 30   |
| Newmarket              | 421 – Newmarket High School Special               | <ul style="list-style-type: none"> <li>&gt; Discontinue service due to low ridership</li> </ul>                                                                                                                                    | 34   |
|                        | 427 – Sacred Heart High School Special            | <ul style="list-style-type: none"> <li>&gt; Provide service to Newmarket High School in the afternoon</li> <li>&gt; Restructure route to service the Copper Hills area</li> </ul>                                                  | 36   |
| Aurora                 | 31 – Aurora North                                 | <ul style="list-style-type: none"> <li>&gt; Include Route 31 weekday evening service as part of Route 32/84 Dial-a-Ride</li> </ul>                                                                                                 | 40   |
|                        | 33 – Wellington                                   | <ul style="list-style-type: none"> <li>&gt; Provide connections to Route 320 at Aurora Park and Ride facility (weekday rush hour only)</li> </ul>                                                                                  | 42   |
|                        | 222 – Aurora GO Shuttle                           | <ul style="list-style-type: none"> <li>&gt; Restructure route to service the St John's Sideroad and Leslie Street area</li> <li>&gt; Discontinue service north of Stonehaven Avenue due to low ridership</li> </ul>                | 44   |
| Georgina               | 50 – Queensway<br>50A – Sutton-Pefferlaw          | <ul style="list-style-type: none"> <li>&gt; Conduct analysis on potential service adjustments between Sutton and Pefferlaw</li> </ul>                                                                                              | 48   |
|                        | 51 – Keswick Local                                | <ul style="list-style-type: none"> <li>&gt; Discontinue last southbound trip from Keswick Marketplace</li> </ul>                                                                                                                   | 50   |
| East Gwillimbury       | 58 – Mount Albert                                 | <ul style="list-style-type: none"> <li>&gt; Restructure route to service new residential neighbourhoods in Mount Albert and Sharon</li> <li>&gt; Re-route pattern in a counter-clockwise direction through Mount Albert</li> </ul> | 54   |
| Whitchurch-Stouffville | 9 – 9th Line                                      | <ul style="list-style-type: none"> <li>&gt; Weekdays: Restructure route to service the Box Grove south area</li> <li>&gt; Saturdays: Introduce new Dial-a-Ride services</li> </ul>                                                 | 58   |
|                        | 509 – Stouffville Community Bus                   | <ul style="list-style-type: none"> <li>&gt; Introduce new community bus service</li> </ul>                                                                                                                                         | 60   |
| King                   | 22A – King City                                   | <ul style="list-style-type: none"> <li>&gt; Additional early morning weekday service on Route 22A</li> </ul>                                                                                                                       | 62   |
| All                    | Routes operating below cost effectiveness targets | <ul style="list-style-type: none"> <li>&gt; Review routes operating with a high net cost per passenger for conversion to on-demand service delivery model</li> </ul>                                                               | N/A  |